

## **West Oxfordshire District Council**

### **Abandoned shopping trolley policy**

**June 2012**

The Council will exercise its powers in relation to abandoned shopping trolleys using the Clean Neighbourhoods & Environment Act 2005.

- Residents will be given the opportunity to report abandoned shopping trolleys via the Council's contact centre on 01993 861020, or email reports to [enquiries@westoxon.gov.uk](mailto:enquiries@westoxon.gov.uk).
- Staff will contact the relevant store which will be requested to retrieve the trolley. If the trolley is not removed within 3 working days the Council will arrange collection.
- The trolley will be stored by the Council for up to 6 weeks. The Clean Neighbourhoods and Environment Act 2005 states that once the 6 week period has expired and the trolley has not been claimed the Council is entitled to sell or dispose of it.
- The Council may charge a sum in respect of the removal, storage and disposal of the trolley.
- Efforts will be made to work in partnership with the retailers to reduce the number of trolleys found abandoned. This work may include advice and education to encourage the retailers to inform shoppers that trolleys should not be removed from premises.